



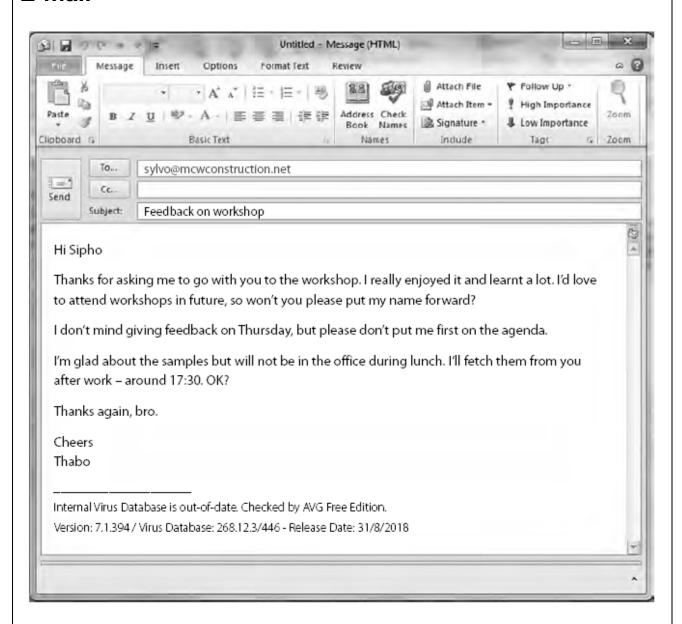
SUBJECT: Communication

LEVEL: N4 + N6

MODULE:
Concise Communication

MEMORANDUM (2)

E-mail



TSC-0-06-6993-2020-R00 COMMUNICATION N4 2020-07-07 Page 2 DPA/lvr

Case Study for Concise Communication

1. Telephone message

Inksave **TELEPHONE MESSAGE**

To: Ms Gloria Khan From: Moses Bongwe

Date: 7 September 20_ Company: -Time: 09:00 Tel: 081 109 2018

Message:

Mr Bongwe's Samsung cartridge was refilled on Friday 31 August, but he said it was empty when he wanted to print last night. He wants to come in this afternoon to have it refilled but doesn't want to pay the full amount. Is that OK?

Taken by: Suzie

Content	Language	Layout
6	2	2

2. Facsimile

Inksave

Tel 031 941 1200 91 Buthelezi Boulevard Fax 031 941 1222 Durban South Beach DURBAN 4001 info@inksave.net

FACSIMILE COVER SHEET

TO: Simon Blue

FIRM: -

FAX NUMBER: 031 788 1452

FROM: Jo Kraft

DATE: 16 February 20_ NUMBER OF PAGES: 1 SUBJECT: Enquiry

MESSAGE:

Thank you for your fax enquiring about cartridges. Here is the information you required:

The Samsung CLT - M506S Magenta toner cartridge costs R1 330.

The HP 42X black LaserJet 4250 print cartridge costs R5 177.

They both carry a 12-month full warranty. We offer free delivery in Durban for any order above R750. Remember: you qualify for a 10% discount if you order within 48 hours of receiving this fax.

I hope to hear from you soon.

To Kraft

Content	Language	Layout
10	3	2

Page 3

3. Memorandum

Inksave

Memorandum

TO: The manager DATE: 16 July 20_

FROM: Jo Kraft TEL: X111

SUBJECT: DONATION OF PRINTERS

The staff is also very happy about the decision to donate printers to the schools.

The majority prefer to have the meeting on Tuesday morning.

We investigated what you requested. Here is the information about the five schools in Durban.

School	Principal	Contact no	Learners
 Richwood High 	Mr Solange	031 701 1656	640
2. Amazone Junior	Ms Marimuthu	031 788 1452	520
3. Grassy Hill High	Mr Hlope	031 797 5430	658
4. Veritas Junior	Mr Zuma	031 393 7541	620
5. Hlanga Senior	Ms Masipa	031 4386 590	582

Regards

I.K.

Content	Language	Layout
10	3	2

4. Formal invitation

The CEO, manager and staff of Inksave

cordially invite

Mr Moses Bongwe and partner

to a formal dinner to celebrate the company's tenth anniversary at the Durban Hilton Hotel,12-14 Walnut Road, Durban on Friday 30 May 20_ at 19:30

RSVP before 18 May 20_

Suzie Jumat

Tel 031 941 1200

Fax 031 941 1222

info@inksave.net Dress: Formal

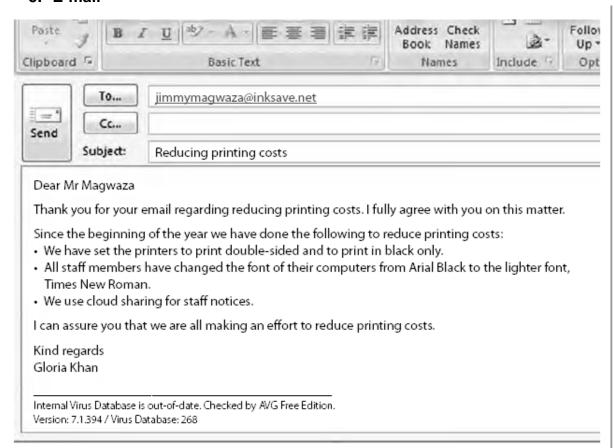
TSC-0-06-6993-2020-R00 COMMUNICATION N4 2020-

Mr Moses Bongwe and partner thank the CEO, manager and staff of Inksave for their kind invitation to attend the tenth anniversary of the company at the Durban Hilton Hotel, 12–14 Walnut Road, Durban on Friday 30 May 20_ at 19:30 and accept with pleasure.

201 Killarney Road DURBAN 4001 081 109 1756

Content	Language	Layout
6	2	2

5. E-mail



Content	Language	Layout
10	3	2

TSC-0-06-6993-2020-R00 COMMUNICATION N4 2020-07-07 Page 5 DP

Letter of application

Content	Language	Layout
12	8	5

18 Atlas Road BLOEMFONTEIN 9301

12 May 20_

Ms Patricia Ramos 78 Maitland Street BLOEMEONTEIN 9301

Dear Ms Ramos

APPLICATION FOR POSITION AS OFFICE ASSISTANT

I wish to apply for the position of office assistant as advertised in the Bloem News of 10 May 20 .

I am interested in the position as I'd like to start a career in the travel and tourist industry. I am fluent in English, Afrikaans and Zulu. I love people and am computer literate. Although I have no office experience, I am a hard worker and quick learner. I am also an honest and reliable person who strives to give my best at all times.

Please find certified copies of the following enclosed documents:

- Curriculum Vitae
- National Senior Certificate
- National N Diploma: Tourism
- Testimonial

If required, I am willing to be interviewed at any time and I can start work immediately. I can assure you of my loyal service and look forward to hearing from you soon.

Yours sincerely

1. Watson

LYN WATSON (Ms)

TSC-0-06-6993-2020-R00 COMMUNICATION N4